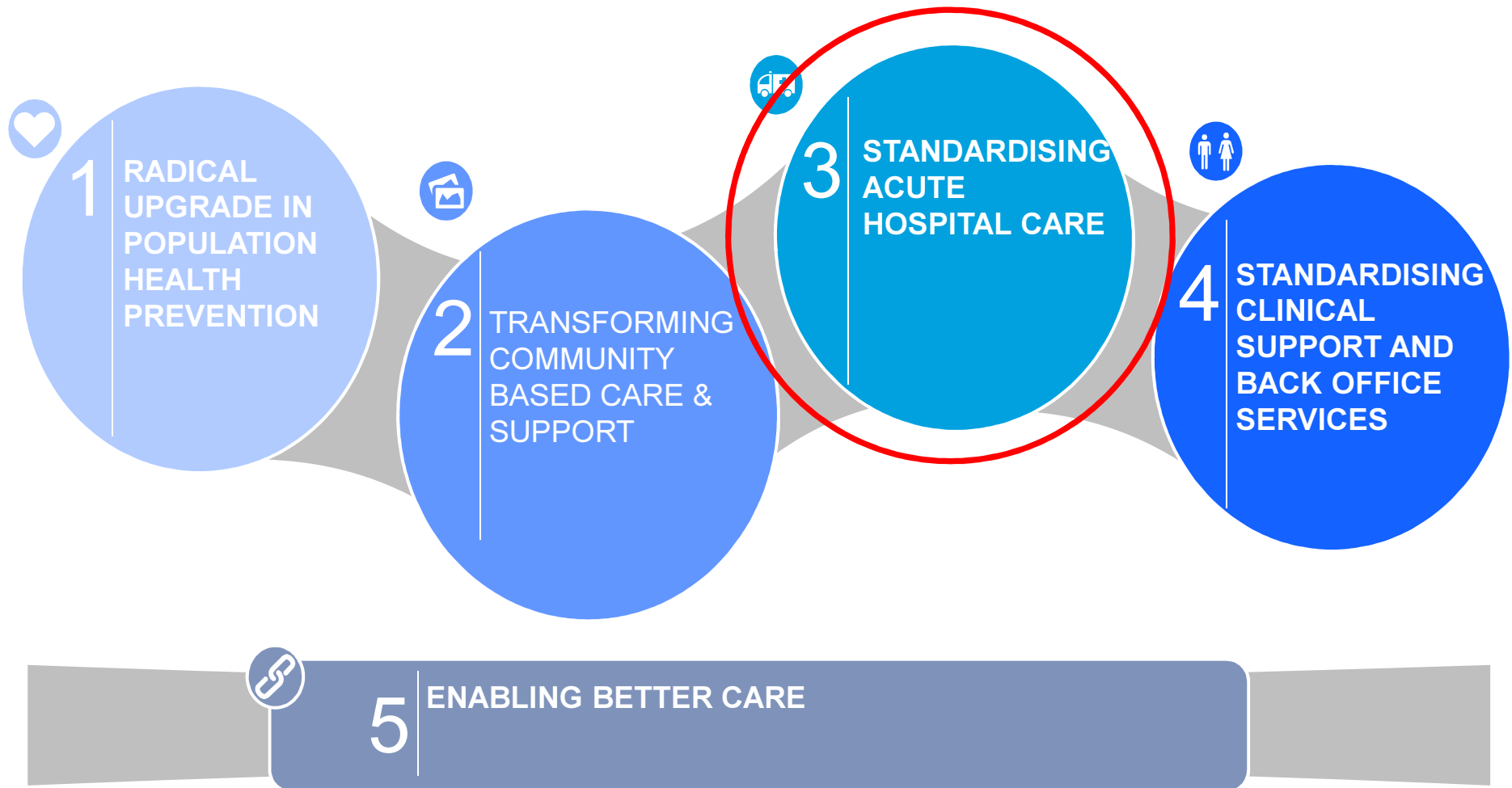




**‘Working Together to Shape the Future
of our Hospital Services’**

September 2018

'Taking Charge' identified 5 areas of change



Background

- **Aim:** *'To create a system that, irrespective of where you live or access a service, you will receive acute and specialist care in the right settings'.*
- **Vision:** *The creation of 'single shared services' for acute and specialised services to deliver improvements in patient outcomes and productivity, through the establishment of consistent and best practice specifications that decrease variation in care; enabled by the standardisation of information management and technology."*
- **Services in Scope:**
Benign Urology, Cardiology, Respiratory, MSK/Orthopaedics, Paediatric Surgery, Breast Services, Vascular and Neuro-Rehabilitation

Why do we need to keep reviewing and adapting our services?

- Thousands of people in Greater Manchester are admitted to hospital when their needs could be better met in the community
- This increases the pressure on our hospitals and means that our highly trained staff are not freed up to do what they do best: provide more specialist care to those who are most ill
- The population is changing, more of the population has developed multiple long-term conditions, the focus has shifted from curing illnesses to helping individuals to live with chronic ill health
- Shortage of clinical staff
- Variations in provision and standards of care
- Significant variation in our estate (i.e. our buildings and where we deliver services)
- Money to pay for health services is limited

Comms and engagement activity to date

- Each work stream has patient, Healthwatch and clinical representation to inform and influence the models of care and a Provider Leadership Team representatives in place for each work stream
- Each CCG, Trust, Healthwatch and third sector partners working collaboratively to engage patients and the public from the design phase via surveys/forums/meetings etc.
- Established Communication and Engagement Reference Group representing all LA's, CCGs, NHS Trusts, Third Sector, and Healthwatch
- Co-produced communication and engagement strategy
- Co-produced a communication and engagement implementation plan
- Production of core messaging repository
- Creation of Patient Reference Group with each Borough represented